

Sales Terms and Conditions

1. Scope
2. Contractual partners
3. Offer and Conclusion of Contract
4. Text of the contract
5. Right of Withdrawal
6. Prices and shipping costs
7. Delivery
8. Payment
9. Retention of Title
10. Warranty

1. **Scope**

These General Terms and Conditions (GTC) apply to all deliveries from MOBIPRO to consumers.

2. **Contractual partner**

The purchase contract is concluded with:

Mobipro
Captain Haya 1 PI 15
Edif. Eurocentro
E-Madrid 28023

You can reach our customer service for questions, complaints and objections on weekdays from 9:00 a.m. to 4:00 p.m. via email at sales@mobipro.com .

3. **Offer and conclusion of contract**

3.1 The presentation of products in the online shop does not constitute a legally binding offer, but rather an invitation to order. All offers are valid "while stocks last" unless otherwise stated for the products. Errors excepted.

3.2 By clicking the "Complete order" button in the last step of the ordering process, you place a binding order for the goods in the shopping cart. The purchase contract is concluded when we accept your order by sending an order confirmation by email immediately after receiving your order.

4. **Text of Contract**

The text of the contract is stored on our internal systems. You can view the terms and conditions at any time on this page.

5. **Right of withdrawal**

Consumers have a statutory right of withdrawal.

Cancellation Policy

You cannot revoke your contract. The free demo versions give you the opportunity to see for yourself the range of functions of the software before you buy it.

6. Prices and shipping costs

6.1 The prices stated on the product pages include the statutory value added tax but do not include any other price components.

6.2 Shipping costs depend on the quantity of goods ordered as well as the shipping method and will be clearly communicated to you prior to placing your binding order. You can find an overview on the Shipping page.

7. Delivery

7.1 Delivery takes place worldwide.

7.2 The delivery time is usually 3 working days. Any different delivery times will be indicated on the respective product page.

7.3 If the ordered product cannot be delivered on time because our supplier does not deliver this product to us on time, we will inform you immediately. In such a case, you are free to wait for the ordered product or cancel your order. In the event of cancellation, any consideration already provided will be refunded immediately.

8. Payment

8.1 Payment can be made either by bank transfer, via PayPal or Square in advance.

8.2 If you choose to pay in the bank, we will give you our bank details in the order confirmation and deliver the goods after receipt of payment.

9. Retention of title

The goods remain our property until full payment has been made.

10. Warranty

The warranty is provided in accordance with the statutory provisions or the license terms.